

Bistone Water



At Your Service

# Bistone Municipal Water Supply District

July 27, 2022

To Our Valued Customers:

This letter is a reminder to our customers surrounding Lake Mexia of information you have received in past years concerning disinfection byproducts. By August 10<sup>th</sup>, we will begin operating our surface water plant and that will affect the water you are receiving. This switch over normally occurs during the summer months, but can occur during times of high demand.

On August 10, 2022, Bistone Municipal Water Supply District will be changing the disinfectant that we use from chlorine to chloramines. This change is intended to benefit our customers by reducing the levels of disinfection byproducts (DBPs) in the system, while still providing protection from waterborne disease.

However, the change to chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment.

In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for your fish tank.

Sincerely,

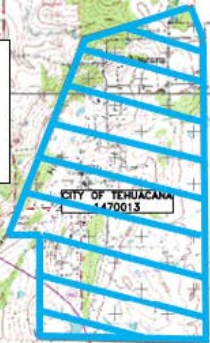
A handwritten signature in blue ink that reads "R. Brent Locke".

R. Brent Locke  
General Manager

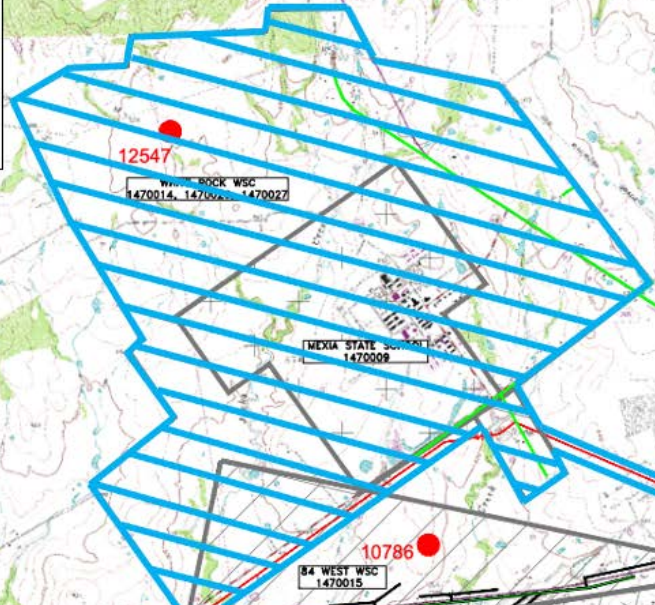




**City of Tehuacana  
Chloramines  
Disinfection**



**Mexia State School &  
White Rock WSC  
System Near School  
Chloramines  
Disinfection**



**Bistone MWSD  
Retail Customers &  
White Rock WSC  
West Lake Mexia  
System Customers  
Chloramines**

